



01 June 2024.

25 Years Standard Warranty Terms and Conditions **

Radiant Energy Solutions Pty Ltd warrants that its Radiant Solar Racking System is free from defects in materials and workmanship for a period of 25 years from the date on which the Frame is purchased from Radiant Energy Solutions Pty Ltd, on the terms set out in this warranty.

If the Frame does not conform to this warranty during the Warranty Period, Radiant Energy Solutions Pty Ltd will, at its option, either repair or replace the Frame or pay the cost of having the Frame repaired or replaced. To the extent permitted by law, Radiant Energy Solutions total liability under this warranty will in no circumstances exceed the repair or replacement of the Frame or payment of the cost of having the Frame repaired or replaced. In the event of replacement of the Frame, any remaining part of the Warranty Period will be transferred to the replacement Frame.

This warranty will not apply to any defect or damage to the Frame arising directly or indirectly from:

1. Shipment or storage of the Frame;
2. Improper installation, maintenance, repair or use of the Frame;
3. Normal wear and tear;
4. Foreign residue deposited on the finish;
5. Corrosive atmospheric conditions;
6. Misuse, neglect, abuse, accidental damage or modification to the Frame;
7. Failure to observe the instructions set out in the System Manual; or
8. Power failure, power surges, lightning, fire, explosion, flood, extreme weather conditions, environmental disasters or other causes outside Radiant Energy Solutions Pty Ltd control, as determined by Radiant Energy Solutions Pty Ltd in its sole discretion.

This warranty does not cover, and under no circumstances will Radiant Energy Solutions Pty Ltd be liable for, any costs associated with the removal, shipping, handling or re-installation of the Frame or the costs of sending personnel to any site to repair or replace the Frame.

This warranty is only provided to the original purchaser of the Radiant solar panels mounting system (Purchaser) or, where the Purchaser is an installer or builder who on-supplies the Frame to another party, to that other party (End-User). This warranty is not transferable.

Where an End-User wants to make a claim under this warranty, the End-User must in the first instance contact the installer or builder from whom the Frame was purchased. This warranty will not apply to any claims received by Radiant Energy Solutions Pty Ltd after the expiration of the Warranty Period.

Radiant Energy Solutions makes no warranties, express or implied, other than the warranties made herein, and specifically disclaim all other warranties, representations and conditions to the extent permitted by law. To the extent permitted by law, in no circumstances will Radiant Energy Solutions Pty Ltd be liable for direct, indirect, special or consequential damages arising from a defective Frame or for any damage or injury to persons or property.

Radiant Energy Solutions Pty Ltd aggregate liability, if any, in damages or otherwise, will not exceed the invoice value of the Frame at the time of purchase from Radiant Energy Solutions Pty Ltd. Any provision contained in this warranty which is prohibited or unenforceable in any jurisdiction will be deemed to be ineffective to the extent of such prohibition or unenforceability and will not invalidate the remaining provisions nor affect the validity or enforceability of that provision in any other jurisdiction.

** 25-year warranty period excludes item: 10-1510-0102: EASY Tile Roof hook + Rail Clamp

This item warranty period is 10 years.

This warranty is valid for purchases from Radiant Energy Solutions from 01 June, 2024.