

Project Timeline for Solar with or without Batteries

1. ACCEPT THE QUOTE

To accept the quote, please call your consultant or our office on 3268 3836. A 20% deposit will secure this quote and lock in your installation date.

2. ENERGEX APPLICATION

We will submit an application to Energex for your solar connection. You'll receive an email and/or SMS from Energex. No need to action these messages.

3. PRE-INSTALL INSPECTION

If we added a pre-install inspection to your quote, we complete this approximately six weeks prior to install. Your consultant will discuss any necessary changes with you.

4. REMINDER

We'll send you a text one week before your installation to confirm the date. For Fronius systems we'll also provide instructions for setting up your solar monitoring. The day before your install, we'll also give you a call to let you know what to expect.

5. INSTALL DAY

Our installers will arrive between 7am - 7:30am and discuss the project with you before starting. We would greatly appreciate parking on your premises for up to two vehicles. Please also provide clear access to your switchboard, manhole, inverter and battery location. For switchboard/battery backups we'll need access to all powerpoints for testing.

6. HANDOVER

If you are available, our electrician will give you a rundown of the system and leave you a handover folder with valuable information.

7. STCS AND FINAL PAYMENT

After installation, our installers will require your signature for STCs and BSTCs. If you aren't available on the day, you will receive an email regarding your STCs and BSTCs instead to sign off. We'll then send you a final invoice. Payment is due on the invoice date.

8. WHAT HAPPENS NEXT

We'll call you within a few days of install to explain the next few steps. We will request for your electricity meter to be upgraded, if necessary, and provide you with our helpful YouTube videos. All of this is explained in more detail in our "What Happens Next?" document in a handover folder.

9. SOLAR HEALTH CHECK

Six weeks and six months after install, we'll log into your monitoring to check everything is running as expected. We'll send you an SMS with the outcome. We're always available during business hours to answer any questions.